

Open CCRs

CCR Report For

SSO

As of: 11/1/2004

Updated Weekly

CCR #	Initiator	Installation	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title			Description				Recommended Action			
20040016	Monroe, Jason	ARC	10/18/2004	New	10/19/2004	None	None	None		
Update Lookup Tool			User would like to have three (3) scenarios covered with the Lookup Tool: 1) "I forgot my username" 2) "I forgot my password" 3) "I can't remember either one" (opened for user by SOLAR Support)							
20040015	Moore, Phil	MSFC	8/11/2004	Approved	8/11/2004	High	DR	None		
NPPS Refresh not matching correctly.			NPPS refresh results in Civil Service account information being written to incorrect record of another civil servant or contractor with the same name.				Matching algorithm needs to be corrected. Certain key fields should never be updated by the refresh, in particularly birthdate and last4 SSN. Attempts to change these last 2 fields should be flagged and require human intervention.			

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20040014	Moore, Phil	MSFC	7/1/2004	Approved	7/1/2004	High	RC	None		
Make user history accurate and correspond to "date last update" on first page of individual Manage Users.			It is difficult to determine a course of action with the user history in it's current condition. Entries are put in with incorrect date/time/changed by fields. Time on first page does not correspond to last time an entry was made in the user history.				Admins should not have to guess as to what needs to be done in order to help a user. Contacting all users whose user-history exhibits this problem is not feasible.			
			In it's current condition admins sometimes have to "guess" whether or not to reset a password, etc.							
20040013	Shamp, Cheryl	KSC	6/18/2004	Approved	6/18/2004	Emergency	RC	None		
Once a new civil servant has been added to the database that is located at a center where the NORS interface is live. They should be given access automatically to SOLAR and NORS.			Since data is being transferred to different databases and the SSO system does its checks on accounts then creates an account. There should be another feature that recognizes that civil servants location and should automatically grant access to NORS if that civil servant is located at a center where the NORS interface is being used.				Create a program that automatically grants Civil servants at a location where NORS is live access to NORS			

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20040007	Moore, Phil	MSFC	4/14/2004	Approved	4/20/2004	None	DR	None		
NPPS Refresh Problems		Two problems with the NPPS Refresh have been identified: 1) The refresh will result in modifying a user's status from contractor to civil servant in AdminSTAR but the SSO account is left as contractor in SSO. 2) When a user's account is deactivated (due to changing centers, usually) and then reactivated at a new center, the NPPS refresh sets all fields correctly except the flag to change from "inactive" to "current".								
20040002	Moore, Phil	MSFC	2/3/2004	Approved	2/20/2004	Medium	RC	None		
NPPS Refresh does not change account status to "current" when AdminSTAR status is updated to active.		The "Active_Flag" is set from 0 to 1, but the status is left at "Inactive". When the NPPS refresh updates an account in AdminSTAR to "active" the corresponding account in SSO should be made "Current".								